



## CLIENT AGREEMENT

***At Wash Bark, we promise to treat your beloved pet as we would one of our own. We guarantee that you and your pet will experience the Wash Bark Difference.***

The Terms and Conditions of Service apply to all reservations for all daycare and other services provided by Wash Bark. In these Terms and Conditions, Wash Bark may be referred to as Wash Bark, “we” or “us”. The customer/pet owner is referred to as “you” or “owner”. The customer’s pet is referred to as the “Dog”, “Pet” or “Guest”.

1. You specifically represent that you are the sole Owner of the dog or that you have been granted authority by the Owner to place the dog with us.

2. You agree to pay the total charges rendered on the date and at the time the dog is dropped off at Wash Bark and will pay for any additional services requested or deemed necessary by Wash Bark in our reasonable discretion when you pick up your dog. In the event of a late pick-up (after 7:00 pm Monday–Friday and after 5:00 pm on Saturdays), an additional late fee of **\$10.00 per hour** shall apply. In case of a no show, **Wash Bark reserves the right to charge a cancellation fee of \$30.00**. In the case of nonpayment, whether through negligence or abandonment, you will remain liable to Wash Bark for all unpaid charges incurred. If collection proceedings are necessary, you agree you are responsible for any and all attorney’s fees incurred. A handling fee of \$25 will be applied on any returned checks. You further agree that your dog shall not leave the facility until all charges due are paid by you or proper payment arrangements are agreed upon by both parties. Prices are subject to change without notice and seasonal rates may apply.

3. You specifically represent to Wash Bark that, to your knowledge, your dog is in good health and has not been exposed to any contagious diseases within a thirty-day (30) period prior to check-in. You agree to provide Wash Bark with current proof (within the past 6 months) of the required rabies, distemper & Bordetella vaccinations prior to entry into Wash Bark and to complete the Canine Guest Profile in its entirety prior to check-in.

4. Even with current vaccinations, it is still possible for the dog to become ill during or after his/her stay. You are aware that by dropping your dog off at Wash Bark there is a risk that your dog may contract kennel cough, upper respiratory illness, flu, diarrhea, nicks, cuts, scrapes, other viruses and/or punctures during his/her

stay. You understand that this is not due to any circumstance or condition at Wash Bark and agree to not hold Wash Bark liable in the event that your dog becomes ill or injured during his/her stay.

5. You understand that if fleas or ticks are discovered on your dog while staying at Wash Bark, we must treat your dog appropriately to protect the dog’s health and the health of other Wash Bark guests and hereby give Wash Bark permission to carry out such treatments at your additional expense.

6. YOU ARE ASSUMING ALL RISK OF ILLNESS, DISEASE, HARM OR OTHERWISE TO YOUR DOG BY ALLOWING HIM/HER TO STAY AT WASH BARK. AS A MATERIAL INDUCEMENT FOR WASH BARK TO ACCEPT YOUR DOG, YOU HEREBY RELEASE WASH BARK FROM ANY CLAIMS, LIABILITY, LOSSES AND DAMAGES ARISING OUT OF OR CONNECTED WITH THE DOG’S STAY AT WASH BARK, WHETHER BASED ON BREACH OF CONTRACT OR NEGLIGENCE.

7. You understand that in the unlikely event of an emergency or natural disaster, every effort will be made to contact you or your emergency contact to retrieve your dog. You agree that Wash Bark, at its sole discretion, is authorized to transport and/or make temporary alternative arrangements to house and care for your dog until either you or your emergency contact can come pick up your dog. You also understand that it may not always be possible to safely evacuate your dog in an emergency.

8. You understand that while your dog is staying at Wash Bark he/she will come in contact with other dogs. You acknowledge and agree that in the unlikely event that your dog is injured by another dog, you will not hold Wash Bark responsible for that injury.

9. YOU AGREE THAT YOU ARE SOLELY RESPONSIBLE FOR ANY DAMAGE, INJURY OR HARM

Initial: \_\_\_\_\_



THAT YOUR DOG MIGHT CAUSE TO ANY OTHER ANIMAL OR PERSON DURING HIS/HER STAY AT WASH BARK AND THAT YOU WILL INDEMNIFY AND DEFEND WASH BARK FROM AND AGAINST ALL CLAIMS, LIABILITY, LOSSES AND DAMAGES ARISING OUT OF OR CONNECTED WITH ANY SUCH DAMAGE, INJURY OR HARM.

10. You hereby grant Wash Bark permission to use your dog’s name and any image or likeness of the dog taken while he/she is staying at Wash Bark in any form or format, for use, at any time, in any media, marketing, advertisement, illustration or promotional materials.

11. You agree that Wash Bark will not be liable or responsible for any loss, theft or damage to any personal item belonging to you or your dog. You are aware that you should not drop off any personal belongings at Wash Bark that are valuable or irreplaceable.

12. You understand Wash Bark’s hours of operation and understand that additional fees may be applied to late pick-ups or no-shows. You understand that if you fail to pick up your dog from Wash Bark by the time he/she is scheduled to leave without providing notification or instruction, and have not picked up your dog within five (5) calendar days, your dog will be considered abandoned and will be handled in accordance with

Colorado State Law and that doing so does not relieve you of your financial obligations.

13. You understand that your dog must be on leash when entering and leaving Wash Bark. You further understand that your dog must wear a collar with identification tag attached.

14. You certify the accuracy of all information provided to Wash Bark in writing or orally about your dog by signing this Agreement. Wash Bark reserves the right to deny admittance to any dog for any reason at any time including without limit injury, sickness, or behavior that, in the sole judgment of Wash Bark, could jeopardize the health or safety of other dogs or the staff.

15. You understand that these Terms and Conditions, together with the Canine Guest Profile and Wash Bark House Rules, constitute the entire agreement between you and us regarding your reservation and your dog’s stay at Wash Bark. There are no oral agreements or other understandings that are not set forth in this Agreement. If a court determines that any provision of this Agreement is unenforceable, then the provision shall be deemed to be modified to the least extent necessary to make it enforceable.

This Agreement shall be governed by the laws of the State of Colorado excluding any provision of law, which would require the application of the law of any other state. In any action by us to enforce the payment terms of this Agreement, you agree that we also may collect from you our costs of collection, including reasonable attorney’s fees and court costs.

*I have read the above Agreement entirely and have had the opportunity to discuss its terms with Wash Bark to my satisfaction, and agree to its terms in its entirety.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Guest’s (Pet’s) Name: \_\_\_\_\_

Initial: \_\_\_\_\_



## DAYCARE/GROOMING POLICIES

### **All Dogs must:**

- Be spayed or neutered if they are over the age of six (6) months.
- Be up to date (within six (6) months) with all required vaccinations.
- Be leashed at all times when entering or exiting the Wash Bark premises.
- Be people and dog friendly.
- Be healthy. If your dog has been sick within the last two (2) weeks, including, but not limited to, coughing, vomiting or diarrhea, or has been sprayed by a skunk, please refrain from bringing him/her to us until your vet gives approval.

### **All Owners must:**

- Complete and sign Wash Bark's Client Agreement.
- Complete and sign Wash Bark's Canine Guest Profile and give current copies of all medical history.
- Complete and sign a Consent to Medical Treatment.
- Complete and sign all necessary Waivers and acknowledge as requested by Wash Bark.
- Bring in dog for a temperament interview prior to any daycare reservation to ensure dog is friendly and non-aggressive.
- Make payment at time of service.
- Pick-up dog by 7:00 PM Monday – Friday and by 5:00 PM on Saturdays. Late fees are **\$10.00 per hour**.
- Make a reservation for your dog on days he/she will be attending daycare. It is best to give at least 3-5 days advance notice. If you make a reservation and do not show or do not cancel you will be charged for that day.
- Feed your dog prior to drop off. Wash Bark will not be responsible for feeding your dog.
- Keep your dog's vaccinations up to date and bring in proof of updated vaccinations when given.

I have read and understand the above Daycare/Grooming Policies.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Guest's (Pet's) Name: \_\_\_\_\_

Initial: \_\_\_\_\_